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Universal Orlando Resort™ Team Member Newsletter

April 3 - 16, 2017

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Team Member Parking During Grad Bash 2017

Financial Fitness Day Thursday, April 13

Exclusive Team Member Screening of *The Fate of the Furious*

UNIVERSAL ORLANDO'S GRAD BASH '17

JASON DERULO
APRIL 7 & 21

FIFTH HARMONY
APRIL 28 & 29

#GradBash Begins April 7

Grad Bash, Orlando's most exciting graduation event, returns this year with a once-in-a-lifetime experience that no high school senior should miss. Seniors will enjoy Orlando's most thrilling rides and attractions, plus there'll be a live concert with one of today's hottest acts.

FRIDAY, APRIL 7 ▪ FRIDAY, APRIL 21 ▪ FRIDAY, APRIL 28 ▪ SATURDAY, APRIL 29

7PM - 2AM ALL NIGHTS

Over four separate event nights, Grad Bash features:

Live concerts · DJs · Street entertainment · and more!

Grad Bash is a Hard Ticket Event. Grad Bash is a hard ticket event (not inclusive of daily park admission). Guests (high school seniors/chaperones) must pre-purchase event tickets with their school groups in order to attend this event. Tickets not available to general public. All daytime guests must exit Universal Studios Florida™ and Universal's Islands of Adventure™ by designated closing time of 6:00pm on all event nights. All event guests must wear a Grad Bash Wristband.

For more information, visit *www.universalorlando.com/gradbash*

UNIVERSAL ORLANDO RESORT™

PRODUCED BY UNIVERSAL ORLANDO RESORT™ TEAM MEMBER COMMUNICATIONS

What's New

AN APP FOCUS

Youth Program Picks up STEAM!

Universal Orlando Youth Programs has launched the all-new Your Classroom in Motion: A STEAM App Series. This inventive collection of educational programs uses the thrills of world-renowned theme park attractions to shape powerful and experiential learning experiences focused on Science, Technology, Engineering, the Arts and Mathematics.

Using a tablet with software exclusive to groups participating in the program at Universal Orlando, students will experience hands-on learning lessons at top attractions. Each program is unique and contains content-rich classroom lesson plans, including career-focused videos from NBC Learn, and exciting in-park applications:

Transformers ROLL Out – *Students learn about the engineering principles of the 6 Degrees of Freedom and analyze TRANSFORMERS™: The Ride-3D to reconstruct the ride vehicle's motion sequences.*

Hollywood Rip Ride Rockit™ Science – *Students work in small groups to collect data and measure speed at different points along the Hollywood Rip Ride Rockit™ roller coaster to visually prove the law of conservation of energy.*

Kongtrol Panel – *Using engineering principles, students will determine vectors and estimate distances to maneuver the ride vehicles around Skull Island: Reign of Kong™.*

Mummy Dig-Site Detective – *Focuses on scientific observation of Egyptian artistic elements and historical touches to investigate curious discoveries at the dig site beneath the Revenge of the Mummy™ attraction.*

Jurassic Paleobotany – *Explore Jurassic Park™ for foliage from the era of the dinosaurs using a digital map to collect photographic samples of Jurassic-era plants.*

To learn more about Universal Orlando Youth Programs, visit **UniversalOrlandoYouth.com** or call **1-800-YOUTH15.**

Introducing the All-New Virtual Line™ at Race Through New York Starring Jimmy Fallon™

Encourage Guests to Download the Mobile App to Use Virtual Line™

Race Through New York Starring Jimmy Fallon™ is the first attraction at Universal Studios Florida™ to feature an all-new Virtual Line™, allowing guests to spend less time waiting in line and more time discovering even more incredible thrills throughout Universal Studios Florida. The Virtual Line™ system is accessible via the Official Universal Orlando Resort App (guests must be within Universal Orlando Resort to use Virtual Line™) or at kiosks located near the attraction entrance. Here's how it works:

- **Once in the App, guests should navigate to Universal Studios Florida, select the "Rides" page, and then select Race Through New York Starring Jimmy Fallon™.**
- **From there, guests should select the "Virtual Line™" option. They will then be prompted to enter their party size and select their desired return time.**
- **Then, when it's their time to experience the attraction, guests should access their Virtual Line™ pass through the app and show it to the attraction attendant for entry.**

For Guests who are not able to or do not wish to use the special Universal Orlando Resort App, Return Time Ticket kiosks are available near the attraction entrance (Metropolis Tribune façade). At the kiosk, guests will be prompted to select the number of guests in their party and a time that they'd like to experience the attraction. After the selection is made, the guest will receive a ticket that they will have to bring back to the attraction at the designated time for entry.

UO Launches NEW Options for Guests to Experience Universal's Volcano Bay™

Volcano Bay's new offerings provide a variety of choices that allow guests to shape their experience – from new 3-Park Annual Pass products to special Florida resident ticket options. Here's a glance at the new options now available to help guests plan the ultimate Universal Orlando Resort vacation.

Florida Resident 3-Park Multi-Day Tickets (Starting at $199.99 per adult)

Universal Orlando Resort 3-Park Passes – Florida Residents (Starting as low as $17.38 per month, after down payment)

Universal's Volcano Bay 1-Day Admission Ticket ($67 per adult)

Universal's Volcano Bay Express Pass (Starting at $19.99 per person) – with Universal Express, guests can bypass the Virtual Line™ experience and enjoy Volcano Bay's rides at their convenience. Universal Express Unlimited (unlimited Express ride access at participating rides within Universal's Volcano Bay) is also available.

For complete details on these offers and more information on Universal's Volcano Bay, visit **www.UniversalOrlando.com**. Stay tuned to the **Universal Orlando Blog** for more information on Volcano Bay.

Volcano Bay Food Revealed

Universal's Volcano Bay™ is taking vacation cuisine to the next level. Guests will be able to choose from more than 60 unique offerings inspired by flavors of the South Pacific including:

- *Mango BBQ Pulled Pork Sandwiches*
- *Coconut Curry Chicken*
- *Hawaiian Pizza*
- *Quinoa Edamame Burgers*
- *Chocolate Pineapple Upside Down Cake*
- *And many more!*

Guests will be able to feast on these mouth-watering new menu items at these Volcano Bay dining options: **Kohola Reef Restaurant & Social Club™**, **Whakawaiwa Eats**, **Bambu**, and **The Feasting Frog™**. Tropical cocktails, frozen drinks, and additional refreshing beverages will be served at Kunuku Boat Bar and Dancing Dragons Boat Bar.

More exciting details about Volcano Bay's delectable dining options can be found by visiting **UniversalOrlando.com/VolcanoBay** and the **Universal Blog.**

Grad Bash Returns for Four Nights in April!

Grad Bash is an amazing once-in-a-lifetime party with thrills, music, dancing and adventure. For four exciting nights, April 7, 21, 28 & 29, Seniors will enjoy Orlando's most thrilling rides and attractions, plus there'll be live concerts from some of today's hottest acts.

Be sure to familiarize yourself with the following quick facts and pick up a copy of the ***Grad Bash '17 special edition of the Team Member Reference Guide*** for even more information.

ENTERTAINMENT

- **Jason Derulo** - April 7 & 21
- **Fifth Harmony** - April 28 & 29
- **Live DJs, Street Entertainment, and More!** - every event night

UNIVERSAL CITYWALK™ PRE-PARTY

- **Universal CityWalk™ Pre-Party:** 5:00pm - 8:00pm
- **Exclusive access to Universal CityWalk™**
- **Unlimited Dinner Buffet**
- **Street Entertainment & Live DJs**

GRAD BASH MIX-IN ... *NEW!*

Access to both Universal Studios Florida™ and Universal's Islands of Adventure™ beginning at 4pm

- **Easy entry between both theme parks** via a dedicated event crossover path
- Attractions avilable for both Seniors & Chaperones

SOCIAL ENGAGEMENT

- **Snapchat Filter:** Grad Bash themed Snapchat Filter only available on event nights at the Music Plaza Stage and various areas throughout the park. Please encourage attendees to snap their experience and follow us on Snapchat: **@UniversalORL.**
- **Official Hashtag:** Encourage attendees to share their excitement with **#GradBash** on their social channels (Twitter, Instagram). They may be featured on the big screens at the Music Plaza stage during the event night.

CHAPERONE BENEFITS

- **Express Access** at all participating attractions
- **Chaperone-only Lounges** located at Mythos Restaurant™ in IOA and Pantages Theater in USF
- **Chaperone breakfast is served from 9:00pm to Midnight** at Lombard's Seafood Grille™ in USF and Thunder Falls Terrace™ in IOA

EVENTS EXIT / WRISTBAND COLORS

- **Guests exit Grad Bash in designated locations based on their wristband color.** Please familarize yourself with the key below to be able to direct attendees accordingly.

Wristband Colors in Key Below Match Exit Locations.

Crossovers to IOA/USF locations are also indicated.

Please note: *IOA crossover traffic will be routed through the soundstage breezeway until 9:30pm, then beginning at 9:30pm through the New York Public Library façade.*

IOA EXIT	ISLANDS OF ADVENTURE EXIT GREEN/ORANGE WRISTBANDS
CW EXIT	CITYWALK EXIT BLUE WRISTBANDS
FFL EXIT	FEAR FACTOR LIVE EXIT YELLOW WRISTBANDS
IOA PATH	CROSSOVER TO IOA
USF PATH	CROSSOVER TO USF

PARKING DURING GRAD BASH

It's that time of year again, and as in previous years, both Grad Bash and Gradventure special events require the use of most open-air sections of the main Team Member parking lot to accommodate the hundreds of student buses that will be on property.

Parking and Security will be actively directing Team Members to specific parking spots, **Team Members will not be able to select their own parking space.**

- Team Members who will leave work before 3:30pm or 6:00pm on event days will be directed to park in specific areas of the open-air sections of the parking lot. Vehicles **WILL be towed** if they remain in these spaces past the 3:30pm or 6:00pm cutoff times.
- Team Members who will leave work after 6:00pm will be directed to the TeamPark garage.
- Parking for motorcycles, TeamCare, BRAVO winners, the 'Manager Lot', and most Disabled parking spots will not be impacted and will remain open all day long.
- During event departures, Team Members who need to access Team Park will need to exit via the B110 lobby and use the bridge to enter the garage. This typically occurs starting at 1:00am and is necessary to keep Team Members safely separated from bus traffic.
- Team Members should allow an additional 30 minutes whether coming into or leaving work as new traffic patterns and exiting buses can cause delays.
- After 3pm, only the Turkey Lake entrance will be open for Team Members to enter.

As always, we appreciate your patience and understanding!

Thank You

Making an Impact

YOUR VALUED TIME

Are You Volunteering? Let Us Know!

If you coach a little league team, volunteer at a local school, or help at an area non profit agency, your volunteer efforts may qualify as part the UO Volunteer Program making you eligible for the UGIVE and Club 52 programs!

Club 52

Club 52 is an exclusive group of Universal Orlando's top volunteers. If you volunteer at least 52 hours during the calendar year at qualified organizations, you are automatically eligible to be part of Club 52! Club 52 members receive the following:

- Official Club 52 items
- Quarterly incentives (i.e, restaurant gift certificates, giveaways)

Just volunteer at least 52 hours at qualified organizations this year, report your hours to Community Relations, and you will automatically be enrolled for the following year!

UGIVE

Through the UGIVE program, when a Team Member volunteers at least 52 hours in a calendar year, the UO Foundation's Team Member Charitable Fund will recognize it by making a grant in his or her name to the eligible organization of that Team Member's choice.

Submit Your Hours Today!

To submit your hours as part of the UO Volunteer Program, please contact Community Relations at 407-363-8731 or submit hours through the Community Relations SharePoint site, accessible from any on-property computer.

Get a Cause... Get Involved!

Are you seeking ways to volunteer your time and energy to the Central Florida community? Send an e-mail to volunteers@universalorlando.com for more information.

UNIVERSAL Orlando RESORT VOLUNTEERS

The Role We Play: The Impact of Granting a Wish

Did you know? Universal Orlando Resort is proud to host thousands of Wish Children and their families each year at our parks. The partnership with Give Kids the World, Make-A-Wish Foundation, and numerous other Wish Granting Organizations located throughout the country and around the world falls under Universal's Compassion Program and is spearheaded by Community Relations. Universal Orlando donates park admission passes to families staying at Give Kids the World and for those children and adults with life threatening illnesses who are visiting Orlando through a Wish Granting Organization.

Community Relations also has the pleasure of coordinating and fulfilling hundreds of Universal Orlando themed Wishes each year. These Wish requests include meeting a favorite Universal character, visiting the Wizarding World of Harry Potter™, or even something a bit more unique involving a meet and greet with Universal Orlando attraction engineers and designers or horror make-up artists.

> *"Our family deeply appreciates the opportunity that we were given to visit Universal Studios and Islands of Adventure. These were by far the most amazing parks in Florida. Wait, they are the most amazing parks that we have ever been to. The rides were off the charts amazing! The staff all took extraordinary care of our entire family. We felt on top of the world. We were all able to put day to day life concerns and trauma aside, and were able to let loose and had a fabulous time.*
>
> *The staff at Universal and Islands of Adventure were truly heroes to us! Thank you for all the kindness you showed our family. I also want to thank all of the characters at the parks for being so amazing with our special needs children. They were patient and accommodating to the needs of each child. We enjoyed every minute of our time there! We want to come back and explore and be at the two parks again. We have told everyone we can think of. We enjoyed every minute of our time at your parks!"*
>
> - The Gilliam Family

"It's thanks to the incredibly supportive and compassionate Entertainment Division and dedicated Team Members across the company, that Wish Children and their families are able to make cherished memories when visiting our parks," says Allyson Wilkenson, Program Specialist, Community Relations. "It's Team Members that bring our resort to life everyday who make the biggest impact on these children and we can't thank everyone enough for going above and beyond to make their visit special. Recently, the Gilliam Family shared their appreciation of the UO team and it's sentiments like theirs that exemplify why we do what we do."

A Touching Moment at The Eighth Voyage of Sindbad™ Stunt Show

A short time ago, a very excited, young fan visited the cast of The Eighth Voyage of Sinbad in the hopes of taking a photo with them and delivering a very special gift. That gift, was a hand-made bracelet and a letter to the entire cast written in Braille. The letter, annotated by the boy's father, extolled his love for the spectacular live action stunt show. He went on to share his affection for Princess Amoura, Sindbad, and Kabob and their quest to extinguish the evil witch Miseria.

The cast and crew were so touched by this young man's gesture, they collectively wrote a response letter. With the help of UO's ADA team, the Lighthouse of Central Florida, and the HR team, the letter was translated into braille especially for their newest super-fan!h

(L to R) **Jason Urbanski** / Sindbad, **Kelly Emmons** / Amoura, **Randy Vaughn** / Kabob

In the Volunteer Spotlight: Leslie Johnson

Hometown: Atlanta , Georgia

Role at UO: Sr. Administrative Assistant

Years with UO: 4 years

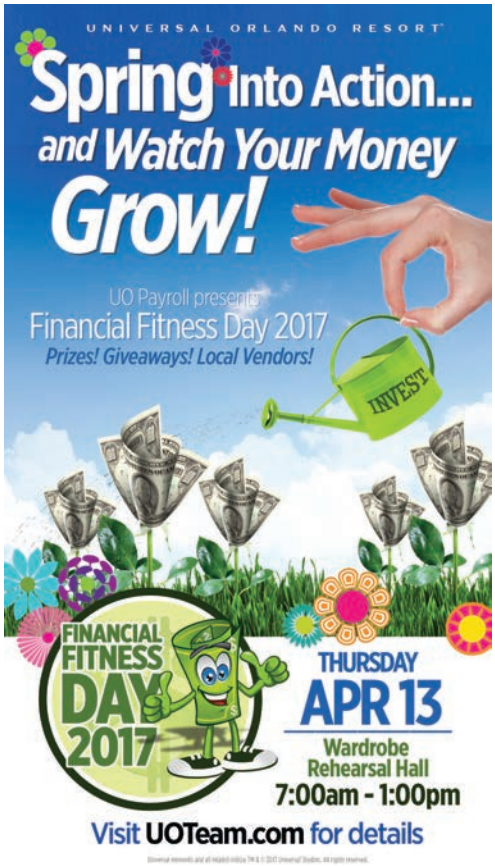
Volunteer Organizations: I volunteer with Canine Companions for Independence. CCI is a non-profit organization that trains and provides assistance dogs to people with disabilities.

Years Volunteering with this organization? 3 years

What does your volunteer role consist of? I bathe and groom dogs that are in training.

What is your most memorable volunteering experience? My most memorable experience was having the opportunity to meet a little girl and her family while they were touring the facility during their adoption process. The little girl's face totally lit up when she was greeted with a big kiss from one of the dogs. I knew at that moment her life would never be the same after being paired with her new companion.

For Your Benefit



Don't Miss Financial Fitness Day Thursday, April 13

Universal Orlando's Payroll Department is proud to present Financial Fitness Day 2017 – your ultimate resource to "Spring into Action and Watch Your Money Grow." Don't miss this annual event, designed to help you make the most of your finances. We sat down with **Dawn Baker,** Manager, Payroll, to learn more about Financial Fitness Day:

How long has the Payroll Department been hosting Financial Fitness Day?

For as long as I can remember! I've been involved with the event for 10 years and each year I continue to be impressed by the Payroll team's hard work and dedication to bring Financial Fitness Day to life! Although the event is a little bit different each year, the goal has remained the same – to help you plan for your financial future.

What should Team Members expect at this year's event?

We've carefully selected vendors to make this year's Financial Fitness Day more intimate and accessible. Our location in the Wardrobe Rehearsal Hall provides easy access to the event and the opportunity to quickly stop by and get information you need. The event features a chance to meet with some of our top-requested vendors and resources, plus you can pick up some fun giveaways along the way!

Why should everyone plan to stop by?

Financial Fitness Day has helped so many of our Team Members over the years by connecting them with potentially life-hanging resources. From starting the path to home ownership to discovering new ways to save money to learning how to plan for the future – Financial Fitness Day has something for everyone. It's a great opportunity to find out what free services are out there, the discounts you're eligible for, and ways you could be saving money – and who doesn't want to do that?

What should Team Members know who attend?

*Be sure to give yourself enough time to spend at the event and plan ahead. Visit **UOTeam.com** and check out our full list of vendors to help you identify which resources you'd like to learn more about or who you might have questions for. Plus, don't be shy! The representatives at the event are here to help you and want to share their knowledge – don't hesitate to walk up and ask away!*

April is National Records Management Month

This April, during Records Management Month, we're taking time to recognize Universal Orlando's Records Department! UO's Records team is dedicated to providing quality guest service to all Team Members while maintaining all confidential personal information and electronic files in a safe and secure manner.

What Can the Records Team Do For You?

Personal Information Changes (including name changes)

Team Members can make changes to their personal information, such as address, telephone number, e-mail address, W4 Tax changes and emergency contact information by using the Self Service Center link on UOTeam.com or by stopping by the Records Department. Name changes must be completed in-person with qualifying documentation (court document authorizing the change along with the new social security card showing the new name).

Employment Verification

Need proof of employment? The Work Number® is available to you for most employment verification needs with just a few easy steps for first-time users. Visit **UOTeam.com/numbersandhours** and select 'Employment Verification' for instructions. Or, stop by the Records department during business hours!

Did You Know? The Records Department assists with the following and more!

- Job offer process / Hiring events / Job Fairs
- Orientation / Check-in Process
- Manager Self-service Transactions / Paperwork Processing
- Counseling Forms
- Employment Verification / The Work Number
- Scanning / Filing / Data Storage

Stop By and Meet the Records Team Today!

Human Resources Building (B-111) - Next to Benefits & Payroll

Monday - Friday / 8:00am - 5:00pm / 407-363-8039

YOUR FUTURE

The New Benefits Plan Year is Now Underway

The new plan year for Team Member benefits began Saturday, April 1, 2017. All changes, additions, or cancellations in elections are effective this date. Any new deduction rates will be reflected on your paycheck stub dated April 14, 2017.

Please review your paycheck stub for these changes. If you have any questions about your benefit coverages, deductions, or cards please contact the **Benefits Department at 407-363-8035.**

Free On-Property Tax Prep Continues Through April 13

Volunteers are able to provide tax preparation and tax question assistance and will help Team Members prepare 1040EZ, 1040A, 1040, 1040 V, Form 2441, Form 8863, Form 8812, and Simple Schedule D forms.

Please prepare to bring the following:

- Valid photo ID
- For joint returns, spouses signature required
- All forms, W-2s, and 1099s
- Bank account information
- Deduction/credit information
- Social Security Cards (for ALL persons listed on return)
- 1095 C (for all Team Members eligible for UO Medical Coverage)
- 1095 A (if you bought insurance on the Marketplace)
- 1099 (if you are a full-time student)
- Copy of last year's return
- Information on expenses
- Real estate tax documents
- First time homebuyer credit
- Energy credit (all purchases receipts)
- Stock sale information
- Pin number assigned by IRS (if you have been a victim of identify theft)

Appointments are required and take place at the on-property FAIRWINDS Credit Union trailer. Call the Payroll Department at 407-224-5495 to schedule an appointment.

Every Thursday through April 13
10:00am - 2:00pm
On-Property FAIRWINDS Credit Union

Behind the Scenes

Meet the Paint & Fiberglass Team

Have you ever wondered how our attraction vehicles stay so pristine and polished ride after ride? It takes an entire department to keep them in shape and looking great! We recently had the opportunity to sit down with a few members of Technical Services' Paint & Fiberglass team at the Central Shops to learn more about what they do to make our ride vehicles "look the part" and fully immerse our guests into the story of each attraction.

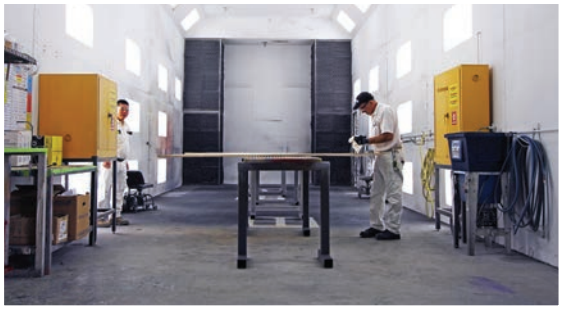
We first met with **Curtis Irvin**, Supervisor of Paint & Fiberglass to understand responsiblities of his team:

What's your team's role here at Universal Orlando?
We do everything associated with attraction ride vehicles that includes composite materials, body work, and paint. Basically, anything that's associated with the ride vehicle aesthetically and structurally is what we are responsible for.

What does "Central Shops" mean?
It refers not only to the location of our work area (back-of-house), but the fact that everything associated with the maintenance of our ride vehicles is centralized here. The weld shop, the machine shop, the CNC equipment, the assembly – the main hub of vehicle maintenance is here at Central Shops.

What excites you about leading this team and working at Universal Orlando?
What excites me is that both the Fiberglass and Paint teams are so diverse and there's an abundance of talent here. It's exciting that Universal encourages us to push the envelope for continuous improvement because that's what generates business and that's what makes us number one.

What is something that other Team Members may not know about your team?
The work that goes into reconditioning the vehicles that our guests experience for two to five minutes, and how much effort goes into making the ride vehicles look as beautiful as possible when they're constantly subject to the weather and elements of normal everyday activity. The vehicle's job is to withstand those conditions and our job is to keep that vehicle looking its best.



Curtis Irvin
Supervisor of Paint & Fiberglass

Kelvyn Torres
Fiberglass Technician

Nate Woosley
Scenic Painter

After learning more about the overall functions and responsibilities of Curtis's team, we had the opportunity to chat with two members of the team to dive even further into the inner-workings of the shop. **Nate Woosley**, a Scenic Painter from third shift, and **Kelvyn Torres**, a Fiberglass Technician from first shift, provided us with a closer look at the art of Paint & Fiberglass.

What is your role here at Universal Orlando?
Nate: *My typical day varies between paint and body work for ride vehicles. You basically complete the body work, prime it, sand it, base-coat it, put the color on it, and then come over top of it with a clear coat to make it shiny.*
Kelvyn: *We do fiberglass work and gel coat for the ride vehicles. Our job is to grind it first, have it inspected, ensure that the vehicle is okay, and after that we go ahead and glass it, regrind it, and start the gel coat.*

What is your work background?
Nate: *I've been with Universal for only about 7 months; I moved here from Kentucky. I've worked in airbrush mainly, custom paint, worked with show trucks and motorcycles, and I was in business for myself. I've painted trucks, boats, cars, golf carts, sand cars – anything that moves, I've pretty much painted it.*
Kelvyn: *I've worked for Universal Orlando for 8 years, but have spent 27 years in this career, working for boat companies and additional theme parks, among other things.*

What excites you about this job and working at Universal Orlando?
Nate: *I love to see the end product. Seeing the attractions at the park and knowing I was a part of that. This type of work is second nature to me, but there's a lot of opportunity here, and a lot of different avenues that you can go into.*
Kelvyn: *This is a fun place to work, and they keep us busy. Every year is something new. You see the difference from beginning to end and you're proud of yourself for getting the job done.*

What is something other Team Members may not know about your job?
Nate: *There's a lot more to it than just spraying paint out of a spray gun and shipping the vehicle out the backdoor. There's a lot more to it that takes years to learn. I've got over 20 years of experience in this field, and I'm still learning, so that keeps me interested.*
Kelvyn: *I don't think they know exactly what we do here. A lot of people don't know how our team starts a job and how we finish it, so it's exciting to share some of the process.*

Brushing Up...

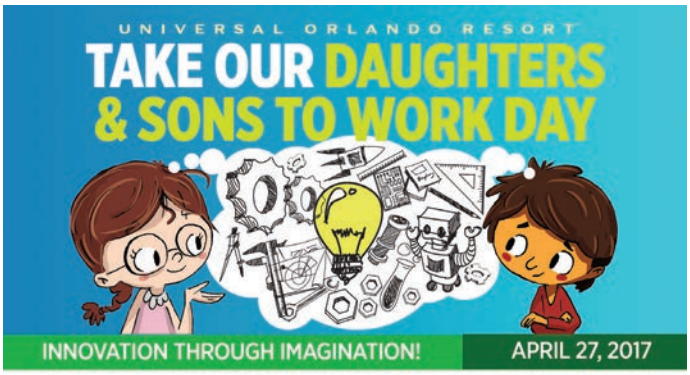
As a way to engage and educate his Team Members, Curtis created a workshop that focused on airbrush painting. This was a preliminary class comprised of learning basic strokes and various techniques to manipulate the paint using the airbrush. "The aesthetic intricacy of our attractions has radically grown over the last 15 years," Curtis explained. "With that, the skillset that it takes to manipulate paint, and fiberglass materials has grown. The demand has heightened to where, we're not just making it fun, we have to make it believable. So that requires not only individuals that know how to paint, but also artists that can create those illusions."

The end result of the workshop was astounding! Not only did it give Curtis the opportunity to enhance his team's proficiency while uniting first and third-shift Team Members, but it provided them a break from the norm and a resurgence of pride in their work. "This workshop gave my Team Members a boost in their morale knowing that somebody appreciates their skillset on an individual level."

Perks & Play

Coming Soon! Our Annual Take Our Daughters and Sons to Work Day

Each year, Universal Orlando Resort offers our offspring the opportunity to see what it's like to work at our resort.



Take Our Daughters and Sons to Work Day
Thursday, April 27 · Registration Required
SESSION A - Check in: 8:30am - Check out: 2:00pm
SESSION B - Check in: Noon - Check out: 5:30pm

This year's program is "Innovation through Imagination." Children will participate in a half-day guided walking tour of the parks. Tours will highlight features of each park and children will participate in activities, learn movie trivia, and highlight specific roles within our resort. Children ages, 9, 10, and 11* whose parent, step-parent, or legal guardian are Universal Orlando-paid Team Members are invited to attend this year's event. We are offering a morning session and an afternoon session in order to accommodate more children on this exciting day Children will participate in one of two tours, and cannot register for both sessions.

Registration opens Monday, April 3 at noon.

Registration will be available online from any computer, at home or office, from the **UOTeam.com** home page under **'Latest News.'** Team Member Communication Stations are also available at Backlot Bistro, IOAsis, Break-Away Café, Wardrobe, Exchange Drive, and Team Member Services in B-111.

Note: ***Space for this event is extremely limited and will be filled on a first-come, first-served basis.***
*The age range of this event may be subject to change for future events.

Experience the All-New Caribbean Carnaval at a Special Team Member Discount

LOEWS SAPPHIRE FALLS RESORT UNIVERSAL ORLANDO

Loews Sapphire Falls Resort™ is taking guests on a flavorful, musical tour through the Caribbean with an all-new Caribbean Carnaval! Experience the vibrant colors, rich sounds and delightful tastes of the Bahamas, Cuba, Jamaica, Barbados and Trinidad at this lively celebration. You'll enjoy authentic Caribbean cuisine and participate in song and dance native to the Caribbean Islands. Come join the party, do the limbo and jump into the conga line at Cayman Court at Loews Sapphire Falls Resort at Universal Orlando.

Team Members are invited to check out the show on
Wednesday, April 5 & Wednesday, April 12 with a special 25% off discount!

Visit **caribbeancarnaval.eventbrite.com** to purchase your tickets with promo code **UOTEAM.**

Ticket includes: All-you-can-eat buffet, plus complimentary non-alcoholic beverages, wine*, beer* and Planter's Punch*.
Pricing: $69** adult, $35** child (ages 3 - 9) Children under age 3 complimentary.
Time: Dinner Buffet Seating: Begins at 6pm | Show: 7pm - 7:45pm
Parking: Complimentary self parking or $5 valet parking.

Restrictions: Discount does not apply to children regular/priority seating ticket. Discount does not apply to priority seating ticket. Carnaval is a separately ticketed event. Dates, times, entertainment and benefits subject to change without notice. *Adults (ages 21+) only. **Gratuity included. Tax not included. Ticketing fees apply. Complimentary and discounted parking not valid for overnight hotel guests. CANCELLATIONS AND/OR REFUNDS: Requests for cancellations and/or refunds must be made at least 24 hours in advance. Sapphire Falls Resort TM & © 2017 UCF Hotel Venture III. All rights reserved.

Special Team Member Offer from Our Corporate Partner Rider Sandals

Rider Sandals is a proud partner of Universal Orlando Resort and Universal Studios Hollywood. Rider Sandals, is driven by a culture that celebrates an active, outdoor lifestyle and a spirit of freedom and self-expression. Designed and crafted in Brazil from the Brazilians' passion for life, their sandals are made to conform to your foot while cushioning every step. Environmentally friendly, thoughtfully designed and beautifully durable, Riders are made to bring the comfort of easy living to life.

Thanks to this exclusive partnership, Universal Orlando Resort Team Members can enjoy an incredible ***30% off of regularly priced items*** when the code **INCREDIBLE30** is entered upon checkout at **www.ridersandals.com/universalteam**

QUICK CUTS

Share Your Celebrations Returns Next Issue!

Team Member Blockout Dates Announced for Volcano Bay

As mentioned in the last issue of ***UO News***, Universal Orlando is excited to extend the Team Member Complimentary Pass Program to include our newest park, Universal's Volcano Bay. Due to the anticipated popularity of Volcano Bay, Team Member Comp Passes and **Team Member IDs will not be valid for use** at Volcano Bay during the following dates:

May 25, 2017 - August 20, 2017

For a complete list of blockout dates for USF, IOA, and Volcano Bay, please visit **UOTeam.com/comppass** and select the '2017 Blockout Dates' icon for the most up-to-date, printable blockout date calendar.

The Party Patrol is Springing Your Way!

Spring has sprung and the **UOTMS Party Patrol** is headed your way! This spring break season, the Party Patrol crew will be cruising around with fun giveaways and treats. Be on the lookout, you won't want to miss them!

Thank You for Taking the *UO News* Survey!

Team Member Communications would like to thank everyone who participated in the recent ***UO News Survey!*** We received some really great feedback and are working on plans to incorporate them into ***UO News*** in the future.

We will keep you posted on the survey results and how your opinions will shape the future of ***UO News!***

Fasten Your Seatbelts!

Enjoy an Exclusive Screening of *The Fate of the Furious* APRIL 13!

Starring Dwayne Johnson, Vin Diesel, Jason Statham, Michelle Rodriguez, Charlize Theron, Helen Mirren & Scot Eastwood

Now that Dom and Letty are on their honeymoon and Brian and Mia have retired from the game—and the rest of the crew has been exonerated—the globetrotting team has found a semblance of a normal life. But when a mysterious woman (Oscar® winner Charlize Theron) seduces Dom into the world of crime he can't seem to escape and a betrayal of those closest to him, they will face trials that will test them as never before.

THURSDAY, APRIL 13 / 6:30pm or 9:30pm
AMC Universal Cineplex

HOW TO RESERVE YOUR TICKET ON UOTEAM.COM

Beginning Tuesday, April 4 at Noon

Visit the home page of **UOTeam.com** beginning Tuesday, April 4 at noon and select the Team Member Movie Sneak Peak announcement and follow the EVENTBRITE link to secure your ticket(s).

- This opportunity does not include third party team members or concessionaires.
- New releases are not close-captioned. Deaf or hard-of-hearing Team Members interested in attending this screening should continue to reserve ticket(s) on UOTeam.com and bring their confirmation email to Team Member Services for a ticket to a later showing.

NO RECORDING. This screening will be monitored for unauthorized recording. By attending, you agree not to bring any recording device into the theatre and you consent to physical search of your belongings and person for recording devices. If you attempt to enter with a recording device, you will be denied admission. If you attempt to use a recording device, you consent to your immediate removal from the theatre and forfeiture of the device. Unauthorized recording will be reported to law enforcement and may subject you to criminal and civil liability.

Unlock *The Fate of the Furious:* Cars from the Movie in USF This Spring

Three cars from Universal Pictures' ***The Fate of the Furious*** have made their debut at Universal Studios Florida in the San Francisco area across from Lombard's Seafood Grille. Guests can gear up for the April 14 release of *The Fate of the Furious* by snapping a photo of the cars and read up on how they were used in the movie. Plus, check out merchandise from the hit films at a special merchandise cart near the cars, including shirts, toys, and more!

Then, in 2018, guests will be able to join the Fast family by riding Universal Orlando Resort's new attraction, **Fast & Furious: Supercharged!**

uonews

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